



Over the past few months we have provided various dates for the anticipated availability of glass patterns that were out of stock from our vendors. As the industry wide outage continued in May we communicated that we were no longer producing units with the RODA patterns of **Cobblestone, Venetian, and Arctic Frost** and suggested customers select another option to avoid indefinite delays. The discontinued options have been removed from the website and will be replaced in the near future with patterns more in line with today's trends.

Due to the popularity of **Cascade and Heirloom** patterns for Basco we elected to wait for inventory to be available from our vendors and continued to accept orders. Unfortunately the lead time that we passed along from the supplier each time proved to be inaccurate when the date actually arrived. We no longer have confidence that **Cascade, Heirloom, or Steam Mist** will be produced in the near future and ask that you request homeowners choose an alternative pattern for any open orders at this time. We regret any inconvenience to your or disappointment on the part of your customers.

We are currently reviewing new patterns for Basco and RODA enclosures to give consumers a full variety of glass options to choose from. Before the end of the year a plan for updating marketing materials to add new offerings and exclude patterns no longer available will be announced. We will inform you as these materials become available. Please contact your representative with any questions regarding this action.

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